

# FAQ's

## We have never been a religious family.

Fitz-Gerald's can organise a Priest or Civil Funeral Celebrant to officiate at the Funeral Service, however there is no requirement to hold a religious Funeral Service, and there are a number of alternatives. Fitz-Gerald's have been organising Humanist Civil Funerals for many years and Bereaved Families have used the Funeral Home for Gatherings, Humanist & Civil Funeral Ceremonies. Perhaps a relative or friend could take the service if they feel able to do so. Other members of the congregation could speak or read verses of poems. Ask Fitz-Gerald's for more information on organising a Humanist or Civil Ceremony.

## Do I have to wait until I have registered the death before arranging the funeral?

No. Arranging the funeral services involves your Funeral Director discussing with you the type of funeral required, and offering you advice and information as appropriate. This can be done as soon as you have made certain decisions about the funeral— e.g. whether it is to be a burial or cremation. Once the doctor has certified the death we can undertake the funeral.

## Death Certificates - where to get one?

When a death occurs a copy of the Certificate are obtained from the Office of Registration of Deaths & Births, Adelaide Street Cork, or the local Registration Office. If death occurs at home or hospital the next of kin obtains a Certificate as to the cause of death from the doctor attending the deceased and takes the Certificate to his/her local Health Centre. Where a Post Mortem takes place it is the Coroner who registers the death and a copy of the Certificate again may be obtained at the Office of Registration of Deaths & Births, Adelaide Street, Cork. 021-4275126

## Bank Accounts & Probate

For accounts in a sole name with a sufficient credit balance Reasonable funeral expenses may be paid without a Grant of Probate (or Letters of Administration), upon production of an invoice from the Funeral Director. This does not extend to payment for associated hospitality or other significant discretionary expenditures.

## Credit Unions

The Irish league of Credit unions has introduced a new benefit for members, paid towards funeral expenses, at participating branches.

## Pre-Planned Funerals

It is possible for anyone to make arrangements for a funeral in advance of a death and set aside monies to pay for the funeral. Fitz-Gerald's will go through the different options available such as cremation and burial. You will be able to inform Fitz-Gerald's about what type of service that you would like. After you have made your decisions on the arrangements you will be given an estimate of funeral expenses at today's prices. You will then be advised to lodge that amount in an interest-bearing Deposit Account in your chosen Bank, Building Society, Credit Union or Post Office. A copy of your instructions will be provided to you in advance

*Fitz-Gerald's*  
**FUNERAL DIRECTOR'S**



Please feel free to contact us at  
Any time for immediate assistance.

**026-41006**

[www.fitz-geraldsfuneraldirectors.com](http://www.fitz-geraldsfuneraldirectors.com)

For any further information  
please go to:  
[www.fitz-geraldsfuneraldirectors.com](http://www.fitz-geraldsfuneraldirectors.com)

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*"Our family caring for yours"*  
*"Dignity in all matters"*  
SINCE 1824



# Arranging a Funeral

Few, if any, can ever be adequately preferred for the emotional stress that arises from the death of a loved one. It is precisely at that time that you need the services of professionals who understand what you are going through and who handle the necessary funeral arrangements with dignity and compassion.

Fitz-Gerald's will meet and consult with the family of the deceased at the Funeral Home, Hospital, Nursing Home or Family Residence, and take the time to understand their requests and how best to carry out their wishes.

Fitz-Gerald's make all the appropriate arrangements once you have decided upon a Burial or a Cremation, Religious, Humanist or a Civil Funeral, or whether you would like the deceased to rest at home, at our Funeral Home or at a Church. Families are encouraged to bring personal items, which reflect your loved one's hobbies & interests. Fitz-Gerald's will guide you through the many choices & options available, creating a unique, distinctive and customised funeral.

It is possible to have a combination of a private family wake at home followed by a public viewing at the Funeral Home, where the coffin can remain open or closed.

*Remember—you have a definite say-so in all arrangements. Do not be afraid to assert your views, wishes & ask questions. All wishes should be honoured unless what you are asking for is against the law or physically impossible.*

## What We Do - A Truly Personalised Service

Funeral Directors have a very specific role in assuming overall responsibility for arranging and supervising a funeral. The Funeral Director's responsibilities involve...

### Caring for the Bereaved.

\* We treat the deceased with dignity and we care for the living.

\* Assuming responsibility for ensuring that every aspect of the funeral is organised and carried out in keeping with religious and personal preferences and within the agreed budget.

\* Providing help, support, guidance & relevant information and assistance before, during and after the Funeral.

### Assistance with Arranging a Funeral

Preparation and hygienic treatment of the deceased, presentation for viewing. Fitz-Gerald's can arrange for a viewing in the Home or at the Funeral Home, or both.

**Fitz-Gerald's are here to help at all times, 24 hours a day, 365 days a year**

**Budget**, each family will dictate the cost of the funeral

**Arrange and supervise** every aspect of the funeral you yourself have chosen

**Liaise Directly**, on your behalf, with all those involved in providing the various elements of the chosen funeral (e.g., church, cemetery, crematorium, RIP.ie, florist, newspapers, organist, soloist)

**Pay, on your behalf**, all third-party charges, fees and costs associated with the chosen funeral arrangements

**Assist you in obtaining** a Death Certificate and any other necessary documentation, both before and after the funeral

## OUR COMMITMENT - The most personalised attention

- We are a Family caring for the needs of another family, who are bereaved.
- Along with guaranteed peace of mind & Quality of Service, we are dedicated professionals that provide a dignified service 24 hours a day.
- Each Funeral is built upon the families requests allowing for customised, personalised and distinctive funeral options.
- We offer choices that meet individual needs and budgets, and we do not encourage the sale of expensive coffins & flowers and we do not charge for the use of the funeral home.
- We advise upon and organise Humanist Civil (Non-Religious) Funerals, Cremations and Eco Funerals

## Funeral Costs

At Fitz-Gerald's we have always been flexible around cost, tailoring the cost to meet every budget. Each family will dictate the cost of the funeral, and so we strive to ensure that the choices are clear, and that good value is available to you across the board. The cost of a Funeral can vary widely according to the needs and requests of a family.

Funeral costs can be broken into two areas, the fee charged by the Funeral Director, including the coffin and the Disbursements/payments made on your behalf by the Funeral Director to the various organisations involved like the County Councils in charge of the Graves, the Crematoriums and a church if applicable. Fitz-Gerald's Funeral Directors makes every arrangement of the funeral and payment to do with the church, cemetery, crematorium, newspaper, RIP.ie, florists, organists, soloists, and others if applicable. There is no charge for the use of the Funeral Home.

**For more information go to:  
WWW.FITZ-GERALDSFUNERALDIRECTORS.COM**